

VA



U.S. Department
of Veterans Affairs

Chapter 35 enrollment verification update

Veterans Benefits Administration sent this bulletin at 01/27/2026 10:08 AM EST

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of Veterans Affairs

EDUCATION SERVICE
GI BILL PROGRAMS

 

*Enrollment
Verification
Notice*



Dear School Certifying Official,

Starting in January 2026, Survivors' and Dependents' Educational Assistance (Chapter 35) beneficiaries are required to verify their enrollment each month to receive their benefit payments. A beneficiary must verify their enrollment for the Department of Veterans Affairs (VA) to begin processing their monthly benefit. Once verified, payment processing can take five to seven calendar days.

To verify enrollment, beneficiaries have the following options available:

- **Text:** To verify via text, beneficiaries can opt-in when they begin using their benefits to receive a text message from VA on the last day of each month to confirm their enrollment.
- **Email:** If beneficiaries choose to opt out of text verification, they will receive monthly enrollment verification messages by email.
- **Online:** Beneficiaries can verify their enrollment through [VA's online tool](#).
- **Ask VA:** Beneficiaries can verify through [Ask VA](#) by sending a message with their enrollment dates.

If a beneficiary would like to change their enrollment verification method, such as to text or email, they can call the Education Call Center (ECC) at 888-442-4551, 7 a.m. to 6 p.m. CT, Monday through Friday.

To make sure students receive updates on enrollment verification requirements, and to ensure they have access to text and email verification methods, **VA recommends that beneficiaries review and, if needed, update their personal contact information, including email address, mailing address, and mobile phone number.** Beneficiaries can update their contact information in [their VA.gov profile](#), through [Ask VA](#), or by calling the ECC.

Respectfully,
VA Education Service



US Department of Veterans Affairs
Veterans Benefits Administration
1-888-442-4551, TDD: 711



Do you have a question or concern about your benefits?
Contact us safely and securely with [AskVA](#)!

If you know a Veteran who is in crisis,
call the [Veterans Crisis Line](#) at 988 press 1.